

Quality Policy and Objectives Statement

Durkin and Sons Ltd is committed to delivering high-quality civil engineering services that consistently meet the requirements of our clients, applicable legislation and recognised industry standards.

Quality is fundamental to our reputation and business success. We are committed to delivering projects safely, efficiently and right first time through effective planning, competent people, robust operational controls and continual improvement.

As a leading civil engineering contractor operating within the electricity, gas, water, telecommunications and infrastructure sectors, we maintain a Quality Management System that complies with the requirements of ISO 9001:2015.

To achieve this commitment, Durkin and Sons Ltd will:

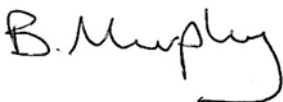
- Understand and meet customer, statutory and regulatory requirements.
- Deliver work in accordance with approved specifications, standards and contractual obligations.
- Develop Project Quality Plans and Inspection and Test Plans where appropriate to ensure quality is planned and controlled throughout project delivery.
- Work with competent suppliers and subcontractors who share our commitment to quality.
- Provide employees with the training, information, supervision and resources necessary to carry out their work competently.
- Promote a culture of accountability, continuous learning and continual improvement.
- Monitor performance through inspections, audits, customer feedback, management review and corrective action.
- Identify and manage risks and opportunities that may affect the quality of our services.
- Establish measurable quality objectives and regularly review performance against them.
- Continually improve the effectiveness of our Quality Management System.

Quality is everyone's responsibility. Every employee and person working on behalf of Durkin and Sons Ltd is expected to work in accordance with company procedures, take pride in the quality of their work and contribute to the continual improvement of our management systems.

Overall accountability for the Quality Management System rests with the Managing Director. Directors, managers and supervisors are responsible for implementing this policy throughout the business, supported by the SHEQ Director.

This policy is communicated throughout the organisation, made available to relevant interested parties upon request and reviewed annually to ensure its continued suitability, adequacy and effectiveness.

Signed



Ben Murphy, Managing Director

Date
1st July 2026

Review by date
30th June 2027